

PRINCESS CRUSIE LINES CANCELLATION BY YOU, REFUND, RECOMMENDATION FOR TRAVEL INSURANCE/PROTECTION AND YOUR TRAVEL AGENT

You are required to pay a cancellation fee (including 3rd and 4th berths) if You cancel Your Cruise, Cruisetour or Cruise Plus package. Cancellation fees are based on the fare paid, excluding Taxes, Fees and Port Expenses, transfers, , surcharges, shore & land excursions and most pre-purchased gift(s) and/or special service(s). You are not entitled to any refund, payment, compensation or credit except as otherwise provided in this Section. Any refunds will be made directly to the method of payment You used at the time of booking or Your travel agent and You must receive Your refund directly from these sources. You may cancel by telephone or electronic advice via a Carrier-approved Computer Reservation System, provided Carrier immediately receives written confirmation of cancellation. In such case cancellation shall be deemed effective as of the close of business Pacific Standard Time on the date You communicated such cancellation.

Since a cancellation likely means a diminished opportunity to sell space on other cruises/cruisetours, the cancellation fees in the schedules below apply regardless of whether Your space is resold. You hereby agree that losses sustained by us in the event of Your cancellation would be very difficult or impossible to quantify, and that the fees set forth in our cancellation policy represent a fair and reasonable assessment as liquidated damages. The amount of cancellation fee varies based on length of sailing for cruise/cruisetour and timing of cancellation for cruise/cruisetour and Cruise Plus package, as illustrated in the schedules below.

<u>Sailings less than 30 days (including World Cruise Segments)</u>		
Days prior to Cruise or Land Package Departure	Item(s)* Assessed	Cancellation Fee
75 days or more	None	None
74-57 days	Cruise fare	Deposit* Amount
56-29 days	All Items	50% of Total Charges
28-15 days	All Items	75% of Total Charges
within 14 days	All Items	100% of Total Charges
*Items: Cruise, Cruisetour, Cruise Plus Package, pre-purchased gift(s)/special services.		
*For those passengers booking a reduced deposit promotion, the initial cancellation fee amount will not exceed the deposit required/paid.		
<u>Sailings 30 days or more (including Full World Cruise & World Cruise Segments)</u>		
Days prior to Cruise or Land Package Departure	Item(s)* Assessed	Cancellation Fee
120 days or more	None	None

119-90 days	Cruise fare	Deposit* Amount
89-64 days	All Items	50% of Total Charges
63-43 days	All Items	75% of Total Charges
within 42 days	All Items	100% of Total Charges

*Items: Cruise, Cruisetour, Cruise Plus Package, pre-purchased gift(s)/special services.

*For those passengers booking a reduced deposit promotion, the initial cancellation fee amount will not exceed the deposit required/paid.

All Pre- and Post-Cruise Hotel Packages (all cruise lengths)

Days prior to Holiday Departure ^Λ	Cancellation Fee
57 days or more	No cancellation Fee
56-29 days	50% of Total Charges
28-15 days	75% of Total Charges
within 15 days	100% of Total Charges

^Λ Holiday Departure is the earlier of the cruise, cruisetour or hotel package start date.

CANCELLATION POLICY EXCEPTION(S): A. If You have purchased a specially priced promotion where the deposit is 100% non-refundable from the point of payment, You are not entitled to any refund, payment, compensation or credit whatsoever of Your deposit under any circumstance if you cancel Your booking. B. If you have purchased a specially priced promotion that is 100% non-refundable from the point of payment, You are not entitled to any refund, payment, compensation or credit whatsoever of Your Cruise or Cruisetour fare if You cancel Your booking.

Shore Excursion Cancellation Policy: If you have booked a shore or land excursion, You must cancel Your booking prior to the scheduled closing time printed on the Tour Order Form found in Your stateroom. No refunds will be made for any excursion unless notice of cancellation is given before the closing time. For excursions involving hotel accommodations, flights and private vehicles the closing date is 30 days prior to

sailing and no refund will be made after this date. For tours involving flights, you must cancel Your booking by 12:00 p.m. on the day after embarkation. Carrier cannot cancel any tour if it is past the closing time, nor will Carrier refund any excursion on which You choose not to go. For further details on the terms and conditions governing Shore Excursions, please visit: <http://www.princess.com/learn/excursions/index.jsp>.

Name changes require the prior approval of Carrier and may not always be possible. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees.

Travel Insurance/Protection: Carrier strongly recommends that You obtain Your own insurance and/or travel protection against loss or damage to baggage and personal effects, trip cancellation and emergency evacuations, accidental death or injury, illness and medical expenses sustained or incurred in connection with Your Cruise.

If You have purchased Princess Vacation Protection or Princess Platinum Vacation Protection You must notify Carrier and the Insurer of any cancellation as soon as possible and in accordance with all applicable requirements. Refunds or credits available under the Princess Vacation Protection program are subject to the terms of said program. If You purchased Your air tickets through Carrier, all airline tickets are the property of Carrier and must be returned to and are refundable only to Carrier.

Travel Agent: Your travel agent acts for You in making the arrangements for Your Cruise and any related travel, lodging and shore excursions and tours. Carrier is not responsible for any representation or conduct of Your travel agent, including but not limited to, any failure to remit Your deposit or other monies to Carrier, for which You shall at all times remain liable to Carrier, or any failure to remit a refund from Carrier to You. You acknowledge that Your travel agent acts solely as Your agent, and not as agent for Carrier, and is deemed as Your agent. Further, receipt by Your travel agent of this Passage Contract or any other communications, notices or information from Carrier shall constitute receipt of such materials by You. You agree Carrier is not responsible for the financial condition or integrity of any such travel agent. In the event that Your travel agent fails to remit to us any monies paid by You to the agent, You remain liable for the monies due Carrier, regardless of whether Carrier demands payment. No refund, payment, compensation or credit of any kind will be provided by Carrier, should You or Your travel agent have to cancel or cut short Your Cruise, unless You have purchased Princess Vacation Protection or Princess Platinum Vacation Protection and meet the eligibility criteria.